

May 8, 2024

RE: IMPORTANT NOTICE REGARDING CLOSURE OF CENTER FOR REPRODUCTIVE HEALTH AND AFFILIATED BUSINESSES

Dear Patient:

You are receiving this letter because you have been identified as having records and/or genetic material in the custody of Dr. Jaime Vasquez, the Center for Reproductive Health (“CRH”), and/or one of its affiliated businesses in Nashville, Tennessee. CRH informed employees on April 4, 2024, that they would not receive their paychecks due to a lack of funds. This caused CRH to lose all of its staff and to suspend operations.

On April 26, 2024, The Tennessee Attorney General’s Office (“the State”) sued Dr. Vasquez, the Center for Reproductive Health, and affiliated businesses in civil court in Nashville. The State alleges that CRH’s representations and conduct violate the Tennessee Consumer Protection Act. You can read the full filing here: <https://www.tn.gov/content/dam/tn/attorneygeneral/documents/pr/2024/pr24-39ivf.pdf>. The court granted the State’s motion for a temporary restraining order, which allowed a court-appointed receiver – Jeremiah Foster of Resolute Commercial Services, LLC (“Receiver”) – to take over the operation of CRH pending further order of the Court.

The Receiver is working with another healthcare provider to ensure that all embryos, eggs, and sperm samples are preserved and protected until the genetic material can be safely transferred to each patient’s provider of choice. The genetic material storage tanks are being monitored and serviced regularly. The Receiver is also working on a plan to address the long-term care of the genetic material.

If you have frozen genetic material stored at CRH and would like to have it transferred to another clinic/facility, please email your request to CRH-records@crhnashville.com with your full name, date of birth, and contact information for your preferred clinic/facility. These requests will be processed as quickly as possible, but due to the complexity of safely maintaining and transferring frozen materials, the provider will need to coordinate with you and your fertility clinic of choice. You will need to sign a medical authorization / release that will be provided upon receipt of your email. There may be standard, cost-based shipping fees associated with transferring genetic material to a new provider.

The Receiver is also working on getting patients their medical records. If you have previously sent in a records request to CRH-records@crhnashville.com you do not need to send a second request. The Receiver is processing all previously submitted requests. If you have not submitted a records

request, please email your request to CRH-records@crhnashville.com with your full name, date of birth, contact information for the recipient of records, and details of what you are requesting. You will need to sign a medical authorization / release that will be provided upon receipt of your request. You will not be charged for the transfer of your medical records.

If you are concerned that CRH may have violated your privacy rights, or you disagree with a decision that was made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may contact the Receiver's Interim Privacy Officer:

Center for Reproductive Health, P.C., et al., Receivership Estate
Interim Privacy Officer
c/o Resolute
6750 E. Camelback Road, Suite 103
Scottsdale, AZ 85254
Telephone: 844-713-1716 Email: CRH@resolutecommercial.com

You may also submit a written complaint to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Room 509F, HHH Building, Washington, D.C. 20201.

The Receiver supports your right to the privacy of your health information. There will be no retaliation for filing a complaint with either the Receiver's Interim Privacy Officer or Civil Rights.

Patients with complaints or concerns about quality of care and related issues at the clinic should contact the Department of Health at tn.health@tn.gov and the Health Facilities Commission at 1-877-287-0010. Patients and others who wish to share information with the Attorney General's Office about their experiences with the clinic can contact the Division of Consumer Affairs at consumer.affairs@ag.tn.gov.

We understand that this has been a distressing process, and we appreciate your patience as we work to address patients' immediate needs.

Sincerely,



Jeremiah Foster

Receiver for CRH and Affiliated Entities