

Office of the Attorney General



JONATHAN SKRMETTI
ATTORNEY GENERAL AND REPORTER

P.O. BOX 20207, NASHVILLE, TN 37202
TELEPHONE (615)741-3491
FACSIMILE (615)741-2009

Dear patients of the Center for Reproductive Health (CRH):

As you know, earlier this year the Attorney General filed a lawsuit against CRH, Dr. Jaime Vasquez, and other entities related to the abrupt closure of CRH in April 2024.

The Consumer Protection Division of the Tennessee Attorney General's Office enforces the Tennessee Consumer Protection Act (TCPA). This Act prohibits unfair and/or deceptive business practices. The Attorney General filed this lawsuit alleging that CRH and the other defendants violated the TCPA by making false promises about the quality of services provided at CRH and by closing abruptly with no apparent plan to ensure patients could continue their care. Under the TCPA, the Attorney General can seek restitution for consumers, civil penalties, and an order from the Court requiring defendants to stop their unlawful conduct. When we filed the lawsuit, we also asked for an order from the Court appointing a receiver, which is a business person appointed by the judge to take over the business. We requested this relief so that there was someone in place who could make sure patients' genetic material were properly protected and a plan was put in place for patients to continue their care.

Understandably, many patients have questions and concerns about the State's lawsuit. In response to requests from patients to meet with us about the case, **our Office is hosting an in-person meeting for patients on November 18, 2024. Patients may bring one guest with them.**

During the meeting, we will provide an overview of what has happened in the case so far and what the next steps will be. We also hope to answer as many of your questions as possible. To make the most of our time together, we will prioritize answering questions submitted in advance. **Patients can email their questions to Kristine.Knowles@ag.tn.gov by November 11, 2024.** Please understand that there are some things we cannot address, including what other governmental entities may or may not be doing or questions about individual patients' medical records and genetic material. Also, we are prohibited from providing legal advice to patients.

Many of the issues involved in this matter are very sensitive, and patients have expressed different comfort levels about speaking publicly regarding their experiences. We want all patients to feel comfortable attending and participating in the meeting, including those that prefer not to share their experiences with the broader public. For that reason, we will not be recording the meeting and we ask that meeting attendees likewise refrain from video or audio recording the meeting. Patients may take notes.

If you plan on attending the meeting, please email Rachael Thomas at Rachael.Thomas@ag.tn.gov by **November 15, 2024**. Please indicate if you are bringing a plus-one and include their name.

We know this has been an incredibly challenging time for patients of CRH. Our Office continues to do everything we can to hold Dr. Vasquez accountable. We hope this meeting will provide clarity for patients and increase our ability to work together to achieve better outcomes for those affected by CRH's closure.

Meeting Details

- Date/ Time: November 18th at 5:30pm Central
- Location: John Sevier State Office Building
500 Dr. MLK, Jr. Boulevard
Nashville, TN, 37219
- Instructions: The visitor entrance is on the Rep. John Lewis Way side of the building—look for a pair of double doors. Visitors will need to sign in with security and show ID. Let security know you are attending the CRH patient meeting and are going to level G. (This process may take a few minutes, so please try to arrive a few minutes early.)
- Parking: Visitors can park in front of our building located on Dr. MLK, Jr. Boulevard in any lots/spaces designated R, as those spots are available to the public after 5pm on weekdays. There is also a paid garage across Rep. John Lewis Way (enter on MLK). A few blocks away, there is metered street parking on Deaderick Street near Tennessee Performing Arts Center, which is one street over from MLK. The garage of the Nashville Public Library is also available for parking.
- If you have any trouble finding the building or the visitor entrance, please call 615-532-8051.