

September 16, 2024

RE: **UPDATE – PART EIGHT IMPORTANT NOTICE REGARDING CLOSURE OF CENTER FOR REPRODUCTIVE HEALTH AND AFFILIATED BUSINESSES**

Dear Patient:

As stated in the Notice to Patients on September 6, 2024, the transport for cryogenically-preserved genetic material from CRH to TFI was successfully completed on August 21, 2024. As of September 11, 2024, TFI completed the physical inventory audit of the dewars. The Receiver and TFI are diligently working to complete a reconciliation of the patient records to the inventory list. Patients identified with cryogenic materials can anticipate a personalized letter from TFI regarding the results of the inventory and information related to next steps. The Receiver anticipates all individualized patient letters will be distributed within the next two weeks.

For patients who have already submitted a request for their cryogenic materials to be transferred to an alternative clinic, or for requests to have their genetic materials disposed, your letter will confirm the details of the requested disposition and any required next steps. For patients who have not submitted requests for the disposition of their materials, your letter will request a response regarding the various options for your genetic materials. These options may include transfer to an alternative clinic of your choosing, destruction of your materials, or donation for adoption. If you would like your genetic materials stored for long-term preservation, you must indicate which alternative clinic you would like your materials transferred to for those services.

This process does not create any obligation for patients to switch their care to TFI. Per the contract, TFI will not prioritize processing transfer requests of genetic material to its own facility over any other facility. Additionally, a bulk transfer is being arranged by TFI for patients desiring to transition their care to a local provider, the Nashville Fertility Center.

Patients can continue to contact TFI to submit requests for transfer of their genetic material by emailing jmiller@tnfertility.com or by calling 615-721-6250 with your full name, date of birth, and contact information for your preferred clinic/facility.

Please note, for genetic materials to be received by an alternative clinic, the receiving clinic must have the patients' full medical record, consents, and other applicable documentation prior to scheduling a transfer. Additionally, some receiving clinics have represented they will need several weeks to prepare their facility to receive any incoming transfers from the CRH inventory. As such, a transfer of your genetic material may take up to 4-6 weeks to complete depending on your results from the physical inventory audit, medical record reconciliation, and chosen alternative clinic.

The Receiver is continuing to work on fulfilling patients' medical records requests. According to the Receiver's records, all such emailed requests received through September 6, 2024, have been acknowledged and are being processed if the Receiver has all of the required information to process the request. We appreciate your patience while the Receiver's Records Team continues to work through your requests. We expect to be transitioning the records and fulfillment of requests

to a professional records custodian in the coming weeks; we will provide more information once the arrangements and timelines are finalized.

If you have not submitted a records request, or if you have submitted a request prior to the date above and your request has not been acknowledged or fulfilled after you have sent a signed release, please email your request to CRH-records@crhnashville.com with your full name, date of birth, contact information for the recipient of records, and details of what you are requesting. You will need to sign a medical authorization / release that will be provided upon receipt of your request.

If you are concerned that CRH may have violated your privacy rights, or you disagree with a decision that was made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may contact the Receiver's Interim Privacy Officer:

Center for Reproductive Health, P.C., et al., Receivership Estate

Interim Privacy Officer

c/o Resolute

6750 E. Camelback Road, Suite 103

Scottsdale, AZ 85254

Telephone: 844-713-1716 Email: CRH@resolutecommercial.com

You may also submit a written complaint to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Room 509F, HHH Building, Washington, D.C. 20201. The Receiver supports your right to the privacy of your health information. There will be no retaliation for filing a complaint with either the Receiver's Interim Privacy Officer or the Office of Civil Rights.

A notice was provided on May 8, 2024 to individuals who have been identified as having records and/or genetic material in the custody of Dr. Jaime Vasquez, the Center for Reproductive Health ("CRH"), and/or one of its affiliated businesses in Nashville, Tennessee, that can be accessed through the Receiver's designated case website: <https://case.stretto.com/ncrh> and scrolling to Key Documents and clicking on the link for Notice to Patients Regarding Closure of Center for Reproductive Health and Affiliated Businesses, as of May 8, 2024.

Additionally, updated notices were posted to the Receiver's designated website referenced above on June 5, 2024, June 21, 2024, July 15, 2024, August 7, 2024, August 16, 2024, August 23, 2024 and September 6, 2024. A letter from The Tennessee Fertility Institute and FAQ sheet was provided with the September 6th Notice. A copy of these notices and supplemental materials can be accessed by scrolling to Key Documents.

You can also access the Receiver's Initial Report, dated May 21, 2024, Receiver's Interim Report #2, dated June 17, 2024 and Receiver's Interim Report #3, dated July 29, 2024, Receiver's Interim Report #4, dated August 30, 2024 at Key Documents. You may also request a copy of all above

RESOLUTE

(844) 713-1716

6750 E Camelback Road, Suite 103

Scottsdale, AZ 85251

problems solved.

mentioned Notices, Reports, and supplemental materials by emailing CRH@resolutecommercial.com.

We understand that this has been a distressing process, and we appreciate your patience as we continue to work to address patients' immediate needs.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeremiah Foster". The signature is stylized with overlapping loops and a vertical line extending downwards.

Jeremiah Foster

Receiver for CRH and Affiliated Entities