

September 6, 2024

**RE: \*\*UPDATE – PART SEVEN\*\* IMPORTANT NOTICE REGARDING CLOSURE OF CENTER FOR REPRODUCTIVE HEALTH AND AFFILIATED BUSINESSES**

Dear Patient:

We understand that this has been a difficult time and we are pleased to inform you that on August 21, 2024, the transport for cryogenically-preserved genetic material from CRH to TFI was successfully completed using a third-party transport service. In accordance with the Order, TFI has begun auditing the inventory and anticipates the inventory process to be completed by September 11<sup>th</sup>. As of close of business on Thursday, September 5, 2024, approximately 66% of the total dewar inventory has been inventoried. After the inventory, correspondence will be sent from TFI to all patients with cryogenically-preserved genetic material with additional information on next steps.

This process does not create any obligation for patients to switch their care to TFI. Per the contract, TFI will not prioritize processing transfer requests of genetic material to its own facility over any other facility. Additionally, a bulk transfer is being arranged by TFI for patients desiring to transition their care to a local provider, the Nashville Fertility Center.

Included with this notice is a letter from Jennifer Miller of TFI and an FAQ sheet with important information for patients. In addition, patients can contact TFI to submit requests for transfer of their genetic material to [jmiller@tnfertility.com](mailto:jmiller@tnfertility.com) or by calling 615-721-6250 with your full name, date of birth, and contact information for your preferred clinic/facility. These requests will be processed so materials can be transferred as quickly as possible **after** the inventory of the genetic materials is completed.

The Receiver is continuing to work on fulfilling patients' medical records requests. According to the Receiver's records, all such emailed requests received through August 25, 2024, have been acknowledged and are being processed if the Receiver has all of the required information to process the request. We appreciate your patience while the Receiver's Records Team continues to work through your requests. We expect to be transitioning the records and fulfillment of requests to a professional records custodian in the coming weeks; we will provide more information once the arrangements and timelines are finalized.

If you have not submitted a records request, or if you have submitted a request prior to the date above and your request has not been acknowledged or fulfilled after you have sent a signed release, please email your request to [CRH-records@crhnashville.com](mailto:CRH-records@crhnashville.com) with your full name, date of birth, contact information for the recipient of records, and details of what you are requesting. You will need to sign a medical authorization / release that will be provided upon receipt of your request.

If you are concerned that CRH may have violated your privacy rights, or you disagree with a decision that was made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us

communicate with you by alternative means or at alternative locations, you may contact the Receiver's Interim Privacy Officer:

Center for Reproductive Health, P.C., et al., Receivership Estate  
Interim Privacy Officer  
c/o Resolute  
6750 E. Camelback Road, Suite 103  
Scottsdale, AZ 85254  
Telephone: 844-713-1716      Email: CRH@resolutecommercial.com

You may also submit a written complaint to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Room 509F, HHH Building, Washington, D.C. 20201. The Receiver supports your right to the privacy of your health information. There will be no retaliation for filing a complaint with either the Receiver's Interim Privacy Officer or the Office of Civil Rights.

A notice was provided on May 8, 2024 to individuals who have been identified as having records and/or genetic material in the custody of Dr. Jaime Vasquez, the Center for Reproductive Health ("CRH"), and/or one of its affiliated businesses in Nashville, Tennessee, that can be accessed through the Receiver's designated case website: <https://case.stretto.com/ncrh> and scrolling to Key Documents and clicking on the link for Notice to Patients Regarding Closure of Center for Reproductive Health and Affiliated Businesses, as of May 8, 2024.

Additionally, updated notices were posted to the Receiver's designated website referenced above on June 5, 2024, June 21, 2024, July 15, 2024, August 7, 2024, August 16, 2024, and August 23, 2024. A copy of these notices can be accessed by scrolling to Key Documents. You can also access the Receiver's Initial Report, dated May 21, 2024, Receiver's Interim Report #2, dated June 17, 2024 and Receiver's Interim Report #3, dated July 29, 2024 at Key Documents. Patients may view a FAQ sheet titled Important Updates and Clarifications for Patients in Key Documents. You may also request a copy of all above mentioned Notices by emailing [CRH@resolutecommercial.com](mailto:CRH@resolutecommercial.com).

We understand that this has been a distressing process, and we appreciate your patience as we continue to work to address patients' immediate needs.

Sincerely,



Jeremiah Foster

Receiver for CRH and Affiliated Entities