

August 16, 2024

**RE: \*\*UPDATE – PART FIVE\*\* IMPORTANT NOTICE REGARDING CLOSURE OF CENTER FOR REPRODUCTIVE HEALTH AND AFFILIATED BUSINESSES**

Dear Patient:

We understand that this has been a difficult time and we are pleased to inform you that after careful consideration of all of the options, the Receiver has determined that the best course for patients to get back on track with their care and to ensure the ongoing security of the genetic materials that are cryogenically stored at the Center for Reproductive Health (“CRH”), is to transfer all of the genetic materials in one bulk shipment to a fully-licensed, fully-staffed, local fertility clinic. The Tennessee Attorney General’s Office agreed this was the best course of action to serve the public interest and has participated with the Receiver in developing and negotiating the arrangement.

On August 15, 2024, the Chancery Court of Davidson County, Tennessee entered the Order Approving the agreement between the Tennessee Attorney General’s Office, the Receiver, and Tennessee Fertility Institute (“TFI”) for the transfer of all cryogenically-preserved genetic material currently stored at CRH, ongoing cryopreservation services, and administrative services related to transferring genetic material to patients’ preferred providers. The transport date for cryogenically-preserved genetic material is August 21<sup>st</sup>, followed by a review and audit of the inventory to be completed by September 11<sup>th</sup>. In accordance with the Order, the genetic material will be transported to TFI using a third-party transport service. Upon receipt, and after the inventory, correspondence will be sent to all patients with cryogenically-preserved genetic material with additional information on next steps.

This process does not create any obligation for patients to switch their care to TFI. Per the contract, TFI will not prioritize processing transfer requests of genetic material to its own facility over any other facility. Additionally, a bulk transfer is being arranged by TFI for patients desiring to transition their care to local provider, the Nashville Fertility Center.

Until the transport date to TFI, the Receiver will continue to work with a healthcare provider to ensure that all embryos, eggs, and sperm samples are preserved and protected, and storage tanks are monitored and serviced regularly. The Receiver continues to receive and document requests for transfers of genetic material, which can be made by email at [CRH-records@crhnashville.com](mailto:CRH-records@crhnashville.com) with your full name, date of birth, and contact information for your preferred clinic/facility. These requests will be processed so materials can be transferred as quickly as possible **after** the inventory of the genetic materials is completed.

The Receiver is also continuing to work on fulfilling patients’ medical records requests. According to the Receiver’s records, all such emailed requests received through August 9, 2024, have been acknowledged and are being processed if the Receiver has all of the required information to process the request. We appreciate your patience while the Receiver’s Records Team continues to work through your requests. We expect to be transitioning the records and fulfillment of requests

to a professional records custodian in the coming weeks; we will provide more information once the arrangements and timelines are finalized.

If you have not submitted a records request, or if you have submitted a request prior to the date above and your request has not been acknowledged or fulfilled after you have sent a signed release, please email your request to [CRH-records@crhnashville.com](mailto:CRH-records@crhnashville.com) with your full name, date of birth, contact information for the recipient of records, and details of what you are requesting. You will need to sign a medical authorization / release that will be provided upon receipt of your request.

If you are concerned that CRH may have violated your privacy rights, or you disagree with a decision that was made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may contact the Receiver's Interim Privacy Officer:

Center for Reproductive Health, P.C., et al., Receivership Estate  
Interim Privacy Officer  
c/o Resolute  
6750 E. Camelback Road, Suite 103  
Scottsdale, AZ 85254  
Telephone: 844-713-1716      Email: [CRH@resolutecommercial.com](mailto:CRH@resolutecommercial.com)

You may also submit a written complaint to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Room 509F, HHH Building, Washington, D.C. 20201. The Receiver supports your right to the privacy of your health information. There will be no retaliation for filing a complaint with either the Receiver's Interim Privacy Officer or the Office of Civil Rights.

A notice was provided on May 8, 2024 to individuals who have been identified as having records and/or genetic material in the custody of Dr. Jaime Vasquez, the Center for Reproductive Health ("CRH"), and/or one of its affiliated businesses in Nashville, Tennessee, that can be accessed through the Receiver's designated case website: <https://case.stretto.com/ncrh> and scrolling to Key Documents and clicking on the link for Notice to Patients Regarding Closure of Center for Reproductive Health and Affiliated Businesses, as of May 8, 2024.

Additionally, updated notices were posted to the Receiver's designated website referenced above on June 5, 2024, June 21, 2024, July 15, 2024, and August 7, 2024. A copy of these notices can be accessed by scrolling to Key Documents. You can also access the Receiver's Initial Report, dated May 21, 2024, Receiver's Interim Report #2, dated June 17, 2024 and Receiver's Interim Report #3, dated July 29, 2024 at Key Documents. You may also request a copy of all above mentioned Notices by emailing [CRH@resolutecommercial.com](mailto:CRH@resolutecommercial.com).

We understand that this has been a distressing process, and we appreciate your patience as we continue to work to address patients' immediate needs.

RESOLUTE

— problems solved.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeremiah Foster', with a stylized flourish at the end.

Jeremiah Foster

Receiver for CRH and Affiliated Entities

(844) 713-1716  
6750 E Camelback Road, Suite 103  
Scottsdale, AZ 85251