

November 5, 2024

RE: **UPDATE – PART NINE IMPORTANT NOTICE REGARDING CLOSURE OF CENTER FOR REPRODUCTIVE HEALTH AND AFFILIATED BUSINESSES**

Dear Patient:

The genetic material previously stored at CRH was successfully transferred to TFI in August. After receiving the cryogenic materials, TFI completed a physical inventory audit and reconciliation of the patient records to the inventory. Subsequently, TFI sent personalized letters to patients with cryogenic materials outlining the results of the inventory and requested the patients identify their chosen disposition of their genetic material. **If you are a former patient of CRH and believe CRH was storing your cryogenic materials and have NOT received a personalized letter from TFI, please contact them IMMEDIATELY** by emailing jmiller@tnfertility.com or by calling 615-721-6250 with your full name and date of birth.

TFI will continue processing patient elections for their cryogenic materials through February 2025, after which materials will be subject to a future court order for disposition. **We are asking all patients to select a disposition option for their genetic materials before February 21, 2025.** These options may include transfer to an alternative clinic of your choice, destruction of your materials, or donation for adoption. If you would like your genetic materials stored for long-term preservation, you must indicate which alternative clinic you would like your materials transferred to for those services.

This process does not create any obligation for patients to switch their care to TFI. Per the contract, TFI will not prioritize processing transfer requests of genetic material to its own facility over any other facility. Additionally, a bulk transfer is being arranged by TFI for patients desiring to transition their care to a local provider, the Nashville Fertility Center. The bulk transfer to Nashville Fertility Center is currently anticipated to occur mid-November. **For patients seeking to have their genetic materials transferred to Nashville Fertility Center, please contact TFI before November 8, 2024 to ensure your materials are included in the bulk transfer.**

Patients can continue to contact TFI to submit requests for transfer of their genetic material by emailing jmiller@tnfertility.com or by calling 615-721-6250 with your full name, date of birth, and contact information for your preferred clinic/facility.

Please note, for genetic materials to be received by an alternative clinic, the receiving clinic must have the patients' full medical record, consents, and other applicable documentation prior to scheduling a transfer. The transfer of your genetic material may take up to 4-6 weeks to complete depending on your results from the physical inventory audit, medical record reconciliation, and chosen alternative clinic.

The Receiver is continuing to work on fulfilling patients' medical records requests. According to the Receiver's records, all such emailed requests received through October 18, 2024, have been acknowledged and are being processed if the Receiver has all of the required information to

process the request. We appreciate your patience while the Receiver's Records Team continues to work through your requests.

The Receiver will be transitioning the records and fulfillment of requests to the Court approved records custodian, Morgan Records. The Receiver anticipates this transition will be complete mid-November. We will provide additional information on how to request a copy of your medical records after the transfer to Morgan Records is complete.

If you have not submitted a records request, or if you have submitted a request prior to October 18, 2024 and your request has not been acknowledged or fulfilled after you have sent a signed release, please email your request to CRH-records@crhnashville.com with your full name, date of birth, contact information for the recipient of records, and details of what you are requesting. **You will need to return a signed medical authorization / release** that will be provided upon receipt of your request.

If you are concerned that CRH may have violated your privacy rights, or you disagree with a decision that was made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may contact the Receiver's Interim Privacy Officer:

Center for Reproductive Health, P.C., et al., Receivership Estate
Interim Privacy Officer
c/o Resolute
6750 E. Camelback Road, Suite 103
Scottsdale, AZ 85254
Telephone: 844-713-1716 Email: CRH@resolutecommercial.com

You may also submit a written complaint to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Room 509F, HHH Building, Washington, D.C. 20201. The Receiver supports your right to the privacy of your health information. There will be no retaliation for filing a complaint with either the Receiver's Interim Privacy Officer or the Office of Civil Rights.

Notices to individuals who have been identified as having records and/or genetic material in the custody of Dr. Jaime Vasquez, CRH, and/or one of its affiliated businesses in Nashville, Tennessee, that can be accessed through the Receiver's designated case website: <https://case.stretto.com/ncrh> and scrolling to Key Documents. The Receiver posted its initial Notice as of May 8, 2024, with updated Notices on June 5, 2024, June 21, 2024, July 15, 2024, August 7, 2024, August 16, 2024, August 23, 2024, September 6, 2024, and September 16, 2024. The Receiver's Reports and other supplemental materials can be accessed are also available in the Key Documents section of the designated website. You may also request a copy of the Notices, Reports, and supplemental materials by emailing CRH@resolutecommercial.com.

We understand that this has been a distressing process, and we appreciate your patience as we continue to work to address patients' immediate needs.

RESOLUTE

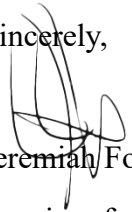
problems solved.

(844) 713-1716

6750 E Camelback Road, Suite 103

Scottsdale, AZ 85251

Sincerely,



Jeremiah Foster

Receiver for CRH and Affiliated Entities