

August 7, 2024

RE: **UPDATE – PART FOUR IMPORTANT NOTICE REGARDING CLOSURE OF CENTER FOR REPRODUCTIVE HEALTH AND AFFILIATED BUSINESSES**

Dear Patient:

As of August 1, 2024, the Receiver has finalized an agreement between the Tennessee Attorney General's Office and Tennessee Fertility Institute ("TFI") for the transfer of all cryogenically-preserved genetic material currently stored at the Center for Reproductive Health ("CRH"), ongoing cryopreservation services, and administrative services related to transferring genetic material to patients' preferred providers. The Receiver has determined that continuation of the operations of the Receivership Entities is not feasible or practical given the limited financial resources, lack of operations and staff, and revocation of ambulatory surgical treatment center license. The Receiver has filed the proposed Cryopreservation Services Agreement with the Chancery Court of Davidson County, Tennessee for approval. Subject to Court approval, the anticipated transport date for cryogenically-preserved genetic material is August 21st, followed by a review and audit of the inventory to be completed by September 11th. If approved, the genetic material will be transported to TFI using a third-party transport service. Upon receipt, a full inventory will be conducted by TFI staff and correspondence sent to all patients with cryogenically-preserved genetic material with additional information on next steps.

This process does not create any obligation for patients to switch their care to TFI. Per the contract, TFI will not prioritize processing transfer requests of genetic material to its own facility over any other facility.

Until the transport date, the Receiver will continue to work with a healthcare provider to ensure that all embryos, eggs, and sperm samples are preserved and protected, and storage tanks are monitored and serviced regularly. The Receiver continues to receive and document requests for transfers of genetic material, which can be made by email at CRH-records@crhnashville.com with your full name, date of birth, and contact information for your preferred clinic/facility. These requests will be processed as quickly as possible **after** an inventory of the genetic materials is completed.

The Receiver is also continuing to work on fulfilling patients' medical records requests. According to the Receiver's records, all such emailed requests received through August 3, 2024, have been acknowledged and are being processed if the Receiver has all of the required information to process the request. We appreciate your patience while the Receiver's Records Team continues to work through your requests.

If you have not submitted a records request, or if you have submitted a request prior to the date above and your request has not been acknowledged or fulfilled after you have sent a signed release, please email your request to CRH-records@crhnashville.com with your full name, date of birth, contact information for the recipient of records, and details of what you are requesting. You will need to sign a medical authorization / release that will be provided upon receipt of your request.

problems solved.

If you are concerned that CRH may have violated your privacy rights, or you disagree with a decision that was made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may contact the Receiver's Interim Privacy Officer:

Center for Reproductive Health, P.C., et al., Receivership Estate

Interim Privacy Officer

c/o Resolute

6750 E. Camelback Road, Suite 103

Scottsdale, AZ 85254

Telephone: 844-713-1716 Email: CRH@resolutecommercial.com

You may also submit a written complaint to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Room 509F, HHH Building, Washington, D.C. 20201. The Receiver supports your right to the privacy of your health information. There will be no retaliation for filing a complaint with either the Receiver's Interim Privacy Officer or the Office of Civil Rights.

A notice was provided on May 8, 2024 to individuals who have been identified as having records and/or genetic material in the custody of Dr. Jaime Vasquez, the Center for Reproductive Health ("CRH"), and/or one of its affiliated businesses in Nashville, Tennessee, that can be accessed through the Receiver's designated case website: <https://case.stretto.com/ncrh> and scrolling to Key Documents and clicking on the link for Notice to Patients Regarding Closure of Center for Reproductive Health and Affiliated Businesses, as of May 8, 2024.

Additionally, updated notices were posted to the Receiver's designated website referenced above on June 5, 2024, June 21, 2024 and July 15, 2024. A copy of these notices can be accessed by scrolling to Key Documents. You can also access the Receiver's Initial Report, dated May 21, 2024, Receiver's Interim Report #2, dated June 17, 2024 and Receiver's Interim Report #3, dated July 29, 2024 at Key Documents. You may also request a copy of all above mentioned Notices by emailing CRH@resolutecommercial.com.

We understand that this has been a distressing process, and we appreciate your patience as we continue to work to address patients' immediate needs.

Sincerely,



Jeremiah Foster

Receiver for CRH and Affiliated Entities