

June 21, 2024

RE: **UPDATE – PART TWO IMPORTANT NOTICE REGARDING CLOSURE OF CENTER FOR REPRODUCTIVE HEALTH AND AFFILIATED BUSINESSES**

Dear Patient:

Many of you may already be aware that on or about May 28, 2024, CRH and its affiliated businesses were placed into Chapter 11 bankruptcies in the United States Bankruptcy Court for the Middle District of Tennessee (“Bankruptcy Court”) by their former principal Dr. Jaime M. Vasquez, M.D. The Receiver opposed the bankruptcy filings and sought their dismissal. Following extensive negotiations, the Receiver, counsel for CRH and its affiliates, the United States Trustee, and the Tennessee Attorney General, an agreement was reached to dismiss the bankruptcies and convert the Chancery Court’s previously entered temporary appointment order into a longer-term order called a temporary injunction. The bankruptcies were in fact dismissed on June 20, 2024. This agreed resolution, if also approved by the Chancery Court, will extend the duration of the Receivership, among other things, and provide enough time for the Receiver to complete the transition of services from CRH and its affiliates to another provider.

The Receiver continues to work with a healthcare provider to ensure that all embryos, eggs, and sperm samples are preserved and protected, and storage tanks are monitored and serviced regularly. The Receiver continues to receive and document requests for transfers of genetic material, which can be made by email at CRH-records@crhnashville.com with your full name, date of birth, and contact information for your preferred clinic/facility. These requests will be processed as quickly as possible **after** an inventory of the genetic materials is completed, and the Receiver has completed engagement of the medical professionals who will handle the transfer requests. The Court will also need to approve an agreement between the Receiver and the medical professionals. Various developments related to the engagement of medical professionals who will handle the inventory and transfer requests have created delays related to the potential transfer date. Therefore, the Receiver is working toward having genetic materials transferred to the new maintenance and long-term storage provider as soon as possible but targeting the end of July 2024.

The Receiver is also continuing to work on fulfilling patients’ medical records requests. According to the Receiver’s records, all such emailed requests received through June 13, 2024 have been acknowledged and are being processed if the Receiver has all of the required information to process the request. The Receiver is aware of instances where patients have received records that may have been incomplete, contain inaccurate data, or contain other patient information. Please note, each instance of these reported issues is being investigated and addressed in accordance with proper policies and procedures. The Receiver has confirmed that these identified issues with patient records are a result of the former CRH records management system while the facility was

operational. The Receiver continues to implement alternative and updated procedures to process patient medical record requests to mitigate these issues as much as possible. These updated procedures may cause delays in receiving your requested medical records. We appreciate your patience while the Receiver's Records Team continues to work through your requests.

If you have not submitted a records request, or if you have submitted a request prior to the date above and your request has not been acknowledged or fulfilled after you have sent a signed release, please email your request to CRH-records@crhnashville.com with your full name, date of birth, contact information for the recipient of records, and details of what you are requesting. You will need to sign a medical authorization / release that will be provided upon receipt of your request.

If you are concerned that CRH may have violated your privacy rights, or you disagree with a decision that was made about access to your health information or in response to a request you made to amend or restrict the use or disclosure of your health information or to have us communicate with you by alternative means or at alternative locations, you may contact the Receiver's Interim Privacy Officer:

Center for Reproductive Health, P.C., et al., Receivership Estate

Interim Privacy Officer

c/o Resolute

6750 E. Camelback Road, Suite 103

Scottsdale, AZ 85254

Telephone: 844-713-1716 Email: CRH@resolutecommercial.com

You may also submit a written complaint to the Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave., S.W., Room 509F, HHH Building, Washington, D.C. 20201. The Receiver supports your right to the privacy of your health information. There will be no retaliation for filing a complaint with either the Receiver's Interim Privacy Officer or the Office of Civil Rights.

A notice was provided on May 8, 2024 to individuals who have been identified as having records and/or genetic material in the custody of Dr. Jaime Vasquez, the Center for Reproductive Health ("CRH"), and/or one of its affiliated businesses in Nashville, Tennessee, that can be accessed through the Receiver's designated case website: <https://case.stretto.com/ncrh> and scrolling to Key Documents and clicking on the link for Notice to Patients Regarding Closure of Center for Reproductive Health and Affiliated Businesses, as of May 8, 2024.

Additionally, an updated notice was posted to the Receiver's designated website referenced above on June 5, 2024. A copy of this notice can be accessed by scrolling to Key Documents and clicking on the link for Updated Notice to Patients Regarding Center for Reproductive Health and Affiliated Businesses, as of June 5, 2024. You may also request a copy of the May 8, 2024 and June 5, 2024 Notices by emailing CRH@resolutecommercial.com.

We understand that this has been a distressing process, and we appreciate your patience as we continue to work to address patients' immediate needs.

RESOLUTE

problems solved.

(844) 713-1716

6750 E Camelback Road, Suite 103

Scottsdale, AZ 85251

Sincerely,

A handwritten signature in black ink, appearing to read 'Jeremiah Foster', with a stylized flourish at the end.

Jeremiah Foster

Receiver for CRH and Affiliated Entities